

MOBILE TICKETING (IPHONE)

Step 1: Email notification of tickets available in your account



Step 2: Sign in

Click link in email or visit gobulldogs.com/login to access your account.

Can't remember your password?

Click "**Forgot Password**"

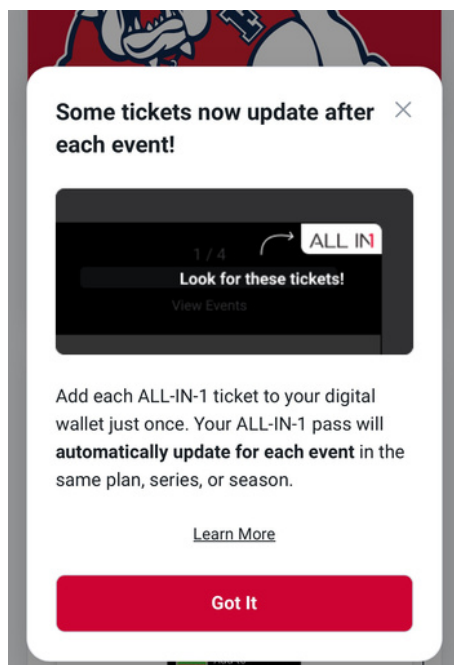
Are you receiving transferred tickets for the *first time*?

Click "**Create Account**"

Do you need to link your existing account with your pin number?

Click "**Activate Account**"


The screenshot shows the mobile login interface. At the top is a hamburger menu icon and a bulldog logo. Below is a 'Sign In' section with fields for 'Email *' and 'Password *'. There is a 'Show' link next to the password field and a 'Keep me signed in' checkbox. A red 'Sign In' button is prominent. Below the button are three links: 'Forgot Password' (highlighted with a red callout), 'Create Account' (highlighted with a black callout), and 'Activate Account' (highlighted with a green callout).



NEW FEATURE!

- You can now add all season tickets (Digital Pass) to your Apple Wallet in one click and parking passes in the same manner
- Season tickets will automatically update in your Apple Wallet to the next event

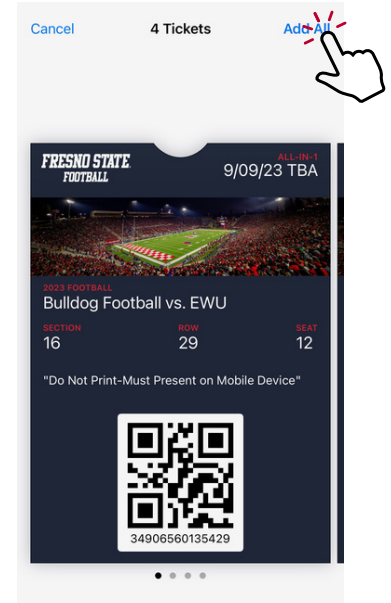
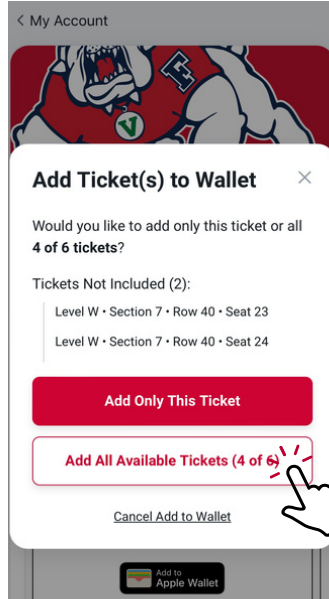
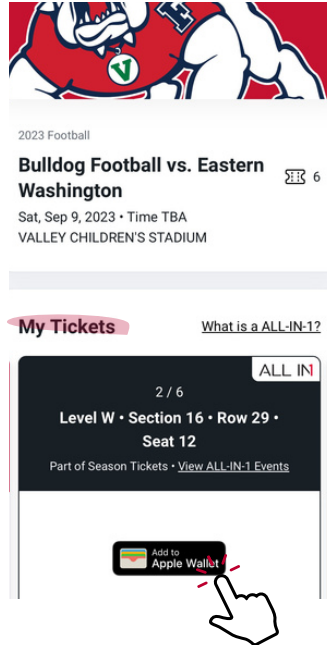
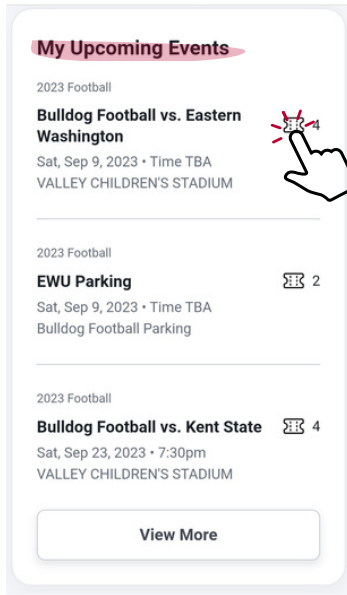
Step 3: Add Tickets & Parking to Apple Wallet

Find **"My Upcoming Events"** and click 

Click **"Add to Apple Wallet"**

Click **"Add All Available Tickets"**

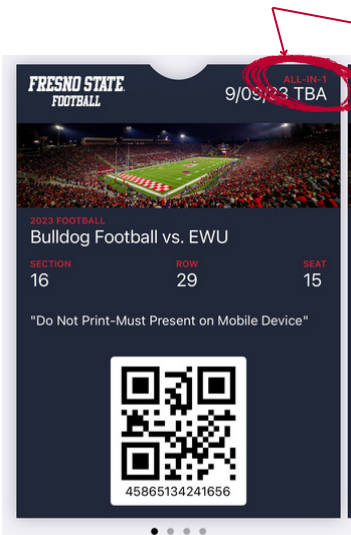
You will be directed to the page below, Click **"Add All"**



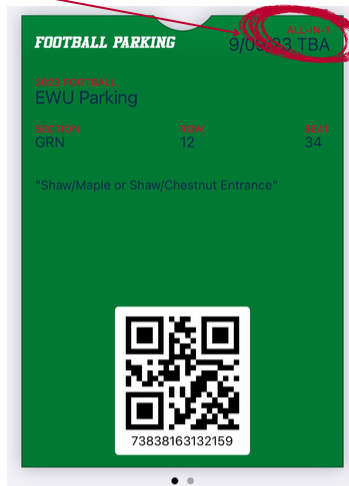
Step 4: Find & Open your Apple Wallet

In your Apple Wallet, you will see your game tickets, parking and any accepted transfer tickets as different tabs. Once your tickets are in your Apple Wallet you are ready for gameday!

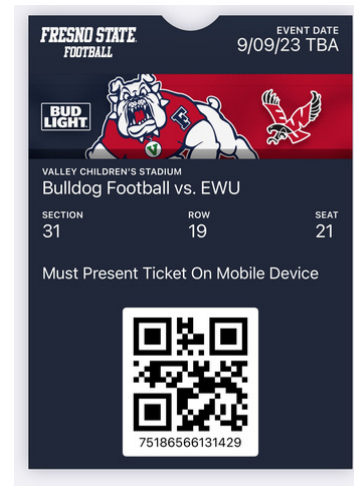
 **NEW FEATURE! ALL-IN-1 PASS**



Season Tickets



Parking Passes



Transfer Ticket



IMPORTANT: DO NOT print or screenshot your mobile tickets. They will not be valid!

Transferring Tickets

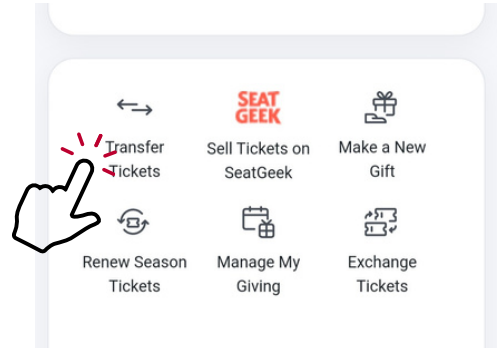
Only use the transfer process to deliver your tickets to ANOTHER PERSON.



IMPORTANT: DO NOT TRANSFER TICKETS TO YOURSELF!

Step 1: Sign into your Bulldog Account

Once signed into your Bulldog Account, you will be directed to the main page, from there, click "Transfer Tickets"



STEP 2A. TRANSFERRING TICKETS FOR ONE GAME

1. Select desired event
2. Check all tickets to transfer
3. Click "Continue"
4. Enter individual's contact information, click "Review Transfer"
5. If all is correct, click "Transfer Ticket"

STEP 2B. TRANSFERRING TICKETS FOR MULTIPLE GAMES

Similar to Step 2A, open EACH EVENT by clicking the drop down arrows circled above. Select each ticket you would like to transfer. Follow the remaining steps above to complete your transfer.

Transfer Confirmation

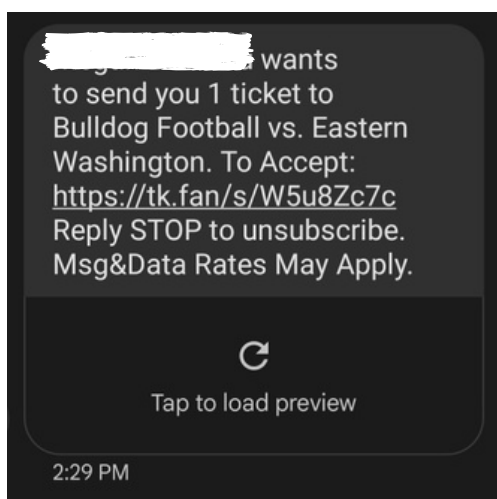
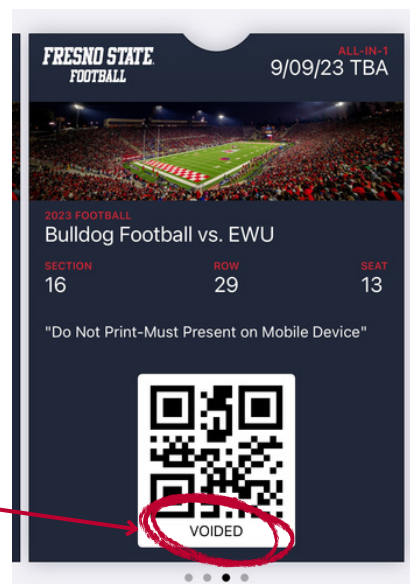
WHAT THE SENDER SHOULD EXPECT...

You will receive two confirmation emails.

1. Notification of the initial transfer
2. When the transfer has been accepted



PLEASE NOTE: The transferred ticket will appear in your Apple Wallet as a **"VOIDED"** ticket once accepted.



WHAT THE RECIPIENT SHOULD EXPECT...

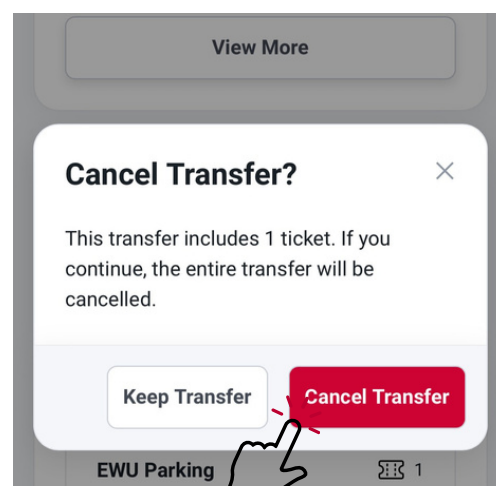
The recipient must click the link in the email or text message to accept the transfer. Then log into their account or "Create a New Account" (pg.1)

Once the recipient has accessed their account, follow steps 3 & 4 (pg. 3)

CANCELLING A TRANSFER...

Only transferred tickets not yet accepted can be cancelled. Cancel the transfer by scrolling to the bottom of your main account screen where pending transfers are listed.

Select the transaction and click **"Cancel Transfer"**



SELL YOUR TICKETS ON SEATGEEK

To post tickets on sale to SeatGeek, log into your Bulldog Account and click the SeatGeek link and follow the instructions.

