

# MOBILE TICKETING (ANDROID)

**Step 1: Email notification of tickets available in your account**



**Step 2: Sign in**

Click link in email or visit [gobulldogs.com/login](https://gobulldogs.com/login) to access your account.

**Can't remember your password?**

Click "**Forgot Password**"

**Are you receiving transferred tickets for the *first time*?**

Click "**Create Account**"

**Do you need to link your existing account with your pin number?**

Click "**Activate Account**"

The screenshot shows the mobile app's login interface. At the top is a hamburger menu icon and a bulldog logo. Below is a 'Sign In' section with an 'Email \*' field, a 'Password \*' field with a 'Show' toggle, and a 'Keep me signed in' checkbox. A large red 'Sign In' button is below these fields. At the bottom of the sign-in section are three links: 'Forgot Password' (highlighted in pink), 'Create Account' (highlighted in grey), and 'Activate Account' (highlighted in green). Colored arrows from the text boxes on the left point to these respective links.



**ALL-IN-1 is a new way to get your tickets!** ✕


- Add each **ALL-IN-1** ticket to your digital wallet — you only need to do this once
- ALL-IN-1** passes automatically updates to the next event in your plan, series, or season
- The **ALL-IN-1** pass will update if tickets are transferred or become unavailable
- You can still transfer and manage eligible tickets from My Account

[Learn More](#)

**NEW FEATURE!**

- You can now add all season tickets (Digital Pass) to your Google Wallet in one click and parking passes in the same manner.
- Season tickets will automatically update in your Google Wallet to the next event

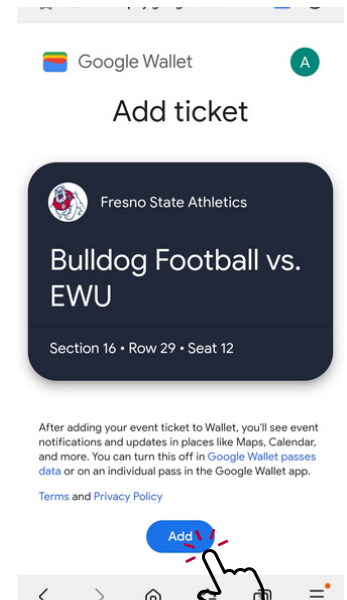
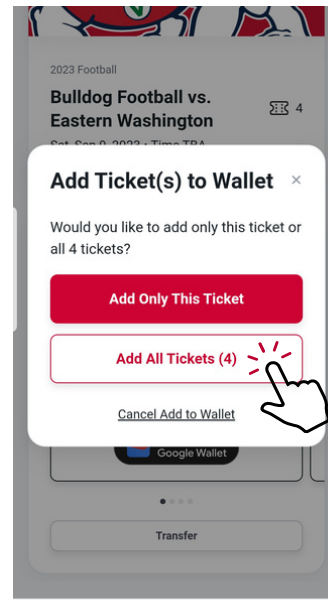
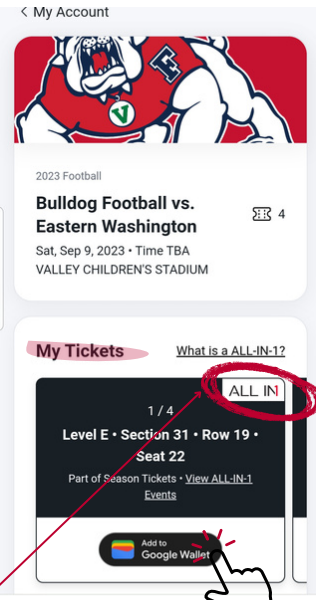
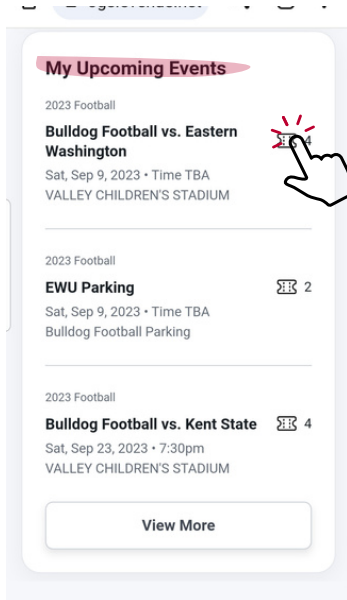
# Step 3: Add Tickets & Parking to Google Wallet

Find **"My Upcoming Events"** and click 

Click **"Add to Google Wallet"**

Click **"Add All Available Tickets"**

You will be directed to the page below, Click **"Add"**

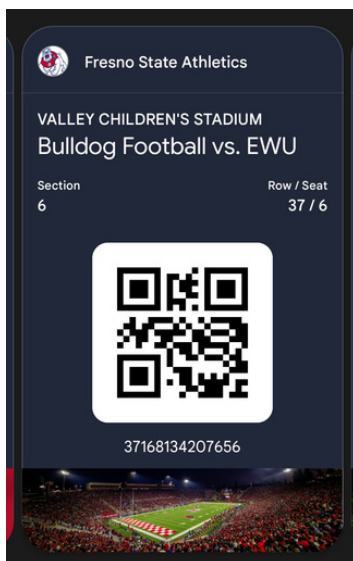


 **NEW FEATURE! ALL-IN-1 PASS**

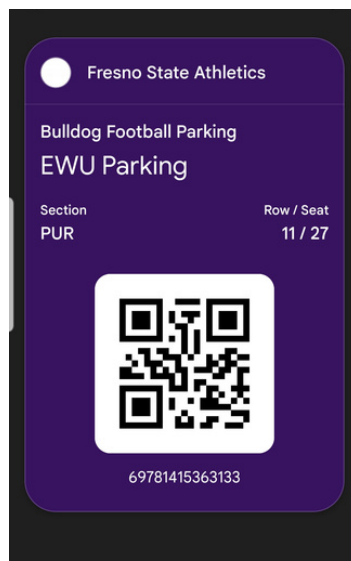
## Step 4: Find & Open your Google Wallet



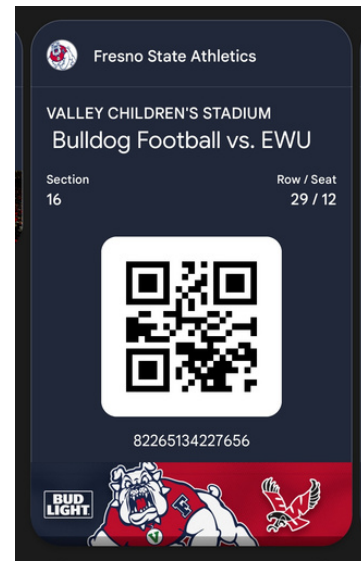
In your Google Wallet, you will see your game tickets, parking and any accepted transfer tickets as different tabs. Once your tickets are in your Google Wallet you are ready for gameday!



Season Tickets



Parking Passes



Transfer Ticket



**IMPORTANT: DO NOT print or screenshot your mobile tickets. They will not be valid!**

# Transferring Tickets

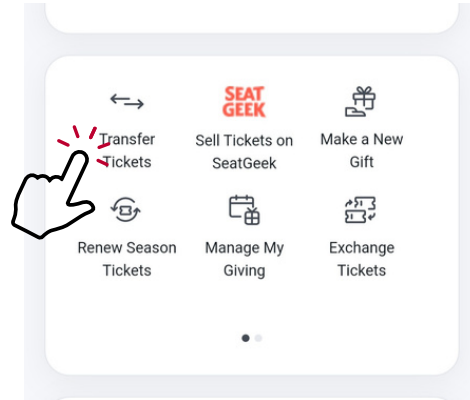
Only use the transfer process to deliver your tickets to ANOTHER PERSON.



**IMPORTANT: DO NOT TRANSFER TICKETS TO YOURSELF!**

## Step 1: Sign into your Bulldog Account

Once signed into your Bulldog Account, you will be directed to the main page, from there, click "Transfer Tickets"



## STEP 2A. TRANSFERRING TICKETS FOR ONE GAME

1. Select desired event
2. Check all tickets to transfer
3. Click "**Continue**"
4. Enter individual's contact information, click "**Review Transfer**"
5. If all is correct, click "**Transfer Ticket**"

**1. Select Tickets to Transfer**

The first screenshot shows a list of events. A hand icon points to the first event: "Bulldog Football vs. Eastern Washington" (Sat, Sep 9, 2023 • Time TBA, VALLEY CHILDREN'S STADIUM). Below it are "EWU Parking" and "Bulldog Football vs. Kent State".

**2. Check all tickets to transfer**

The second screenshot shows the event details for "Bulldog Football vs. Eastern Washington". It lists available tickets: "Level E • Section 31" (Row 19 • Seat 21) and "Level W • Section 16" (Row 29 • Seat 12, Row 29 • Seat 14, Row 29 • Seat 15). A hand icon points to the "Continue (1 Ticket)" button at the bottom.

**3. Review Transfer**

The third screenshot shows the "Transfer To" form. It includes fields for "First Name" (Victor), "Last Name" (E Bulldog), and "Mobile Number" (559.123.4567). A hand icon points to the "Review Transfer" button at the bottom.

**4. Review Transfer**

The fourth screenshot shows the "Review Transfer" summary page. It displays the recipient's name and phone number, the event details, and the "Transfer 1 Ticket" button. A hand icon points to the "Transfer 1 Ticket" button at the bottom.

**5. Transfer Ticket**

The fifth screenshot shows the final confirmation page with the "Transfer 1 Ticket" button. A hand icon points to the button.

## STEP 2B. TRANSFERRING TICKETS FOR MULTIPLE GAMES

Similar to Step 2A, open EACH EVENT by clicking the drop down arrows circled above. Select each ticket you would like to transfer. Follow the remaining steps above to complete your transfer.

# Transfer Confirmation

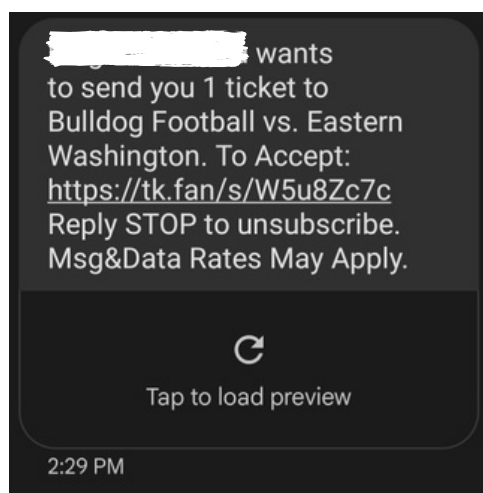
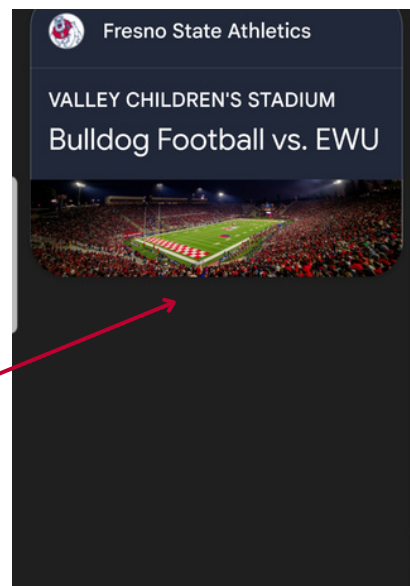
## WHAT THE SENDER SHOULD EXPECT...

You will receive two confirmation emails.

1. Notification of the initial transfer
2. When the transfer has been accepted



**PLEASE NOTE:** The transferred ticket will appear with no QR Code in your Google Wallet as a **"VOIDED"** ticket once accepted.



## WHAT THE RECIPIENT SHOULD EXPECT...

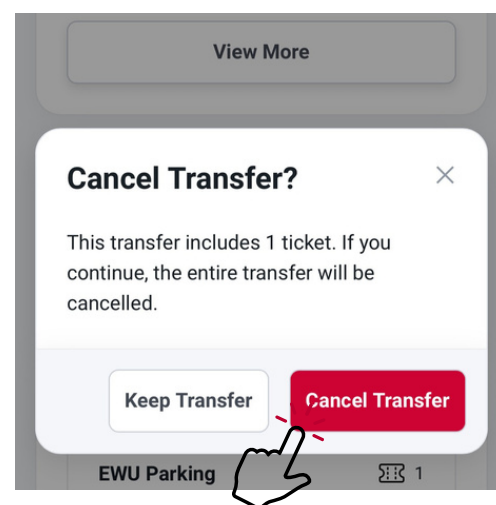
The recipient must click the link in the email or text message to accept the transfer. Then log into their account or "Create a New Account" (pg.1)

Once the recipient has accessed their account, follow steps 3 & 4 (pg. 3)

## CANCELLING A TRANSFER...

Only transferred tickets not yet accepted can be cancelled. Cancel the transfer by scrolling to the bottom of your main account screen where pending transfers are listed.

Select the transaction and click **"Cancel Transfer"**



# SELL YOUR TICKETS ON SEATGEEK

To post tickets on sale to SeatGeek, log into your Bulldog Account and click the SeatGeek link and follow the instructions.

