

Mobile Ticketing Step-by-Step Instructions (Iphone)



Please note that all processes below must be completed from a MOBILE DEVICE, not from a computer.

Step 1. Delivery of Your Mobile Tickets

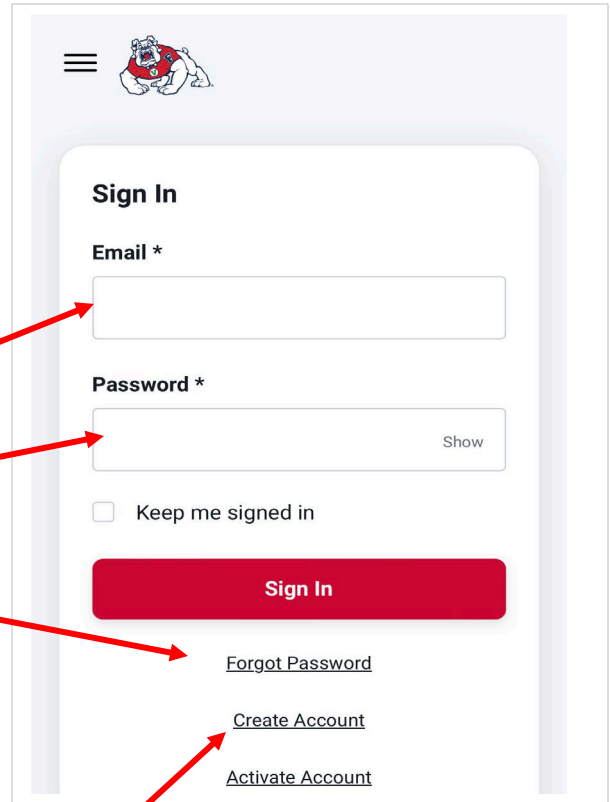
You will receive an email indicating your mobile tickets are available that includes a link to log into your Bulldog Account. **Using your mobile phone** select the link or go to gobulldogs.com/login and enter your account # or email and your password.

If you have any issues logging into your account contact the Bulldog Ticket Office at 559-278-3647, Ext. 1.

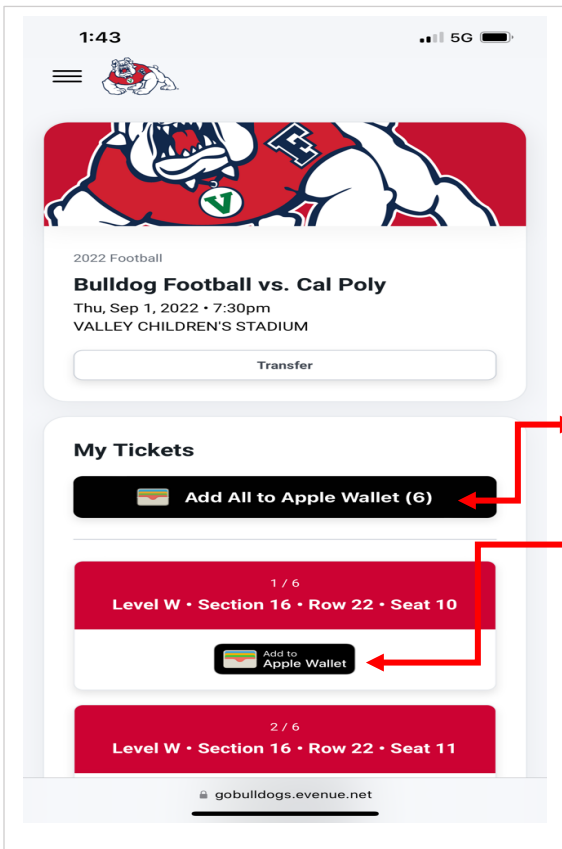
Insert Email Here

Insert password

Create New Password HERE



If you do not yet have an account, click HERE to create one



Step 2. Adding Game Tickets & Parking Passes to your Mobile Device

In your Bulldog Account, your game tickets and parking passes are grouped by event (game tickets and parking passes are listed separately). Click on the event you want to add to your mobile device.

- If you have 10 or less tickets for an event you can click on “Add All to Wallet”, then tap “Add” to save them in your wallet. Repeat this same process for each event and all tickets.
- If you have 10 or more tickets or only want to transfer some of the tickets for an event, click on the “Wallet” icon below each seat to add them. Tap “Add” to place the selected tickets into your wallet. Repeat this same process for each additional event.

Once you have added tickets to your mobile device open your Apple Wallet (iPhone) or Google Pay/Wallet (android phone) and verify all tickets are present. You can go back to your Bulldog Account and add anything you might have missed.

IMPORTANT: PLEASE ADD YOUR TICKETS TO YOUR WALLET WELL IN ADVANCE OF EACH EVENT SO THERE ARE NO ISSUES ON GAME DAY COMPLETING THIS PROCESS. It is best practice to add all games at the beginning of the season so you only have to do this process once. You can still transfer tickets after they have been added to your wallet.

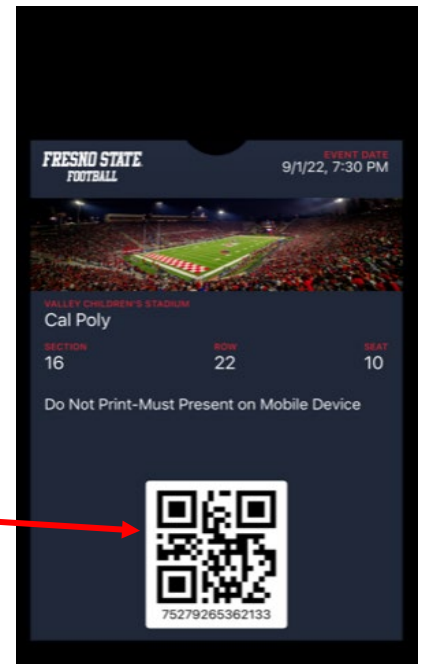
Step 3. Accessing your Tickets to Enter Valley Children’s Stadium or Parking Lots

Open your Apple Wallet (iPhone) or Google Pay/Google Wallet and select your event. Swipe to view each ticket. Parking passes are grouped separately from game tickets. Each ticket contains a unique barcode that allows a single entry. Please hold your phone up so the attendant can scan your ticket(s). Do not print or screenshot mobile tickets, as they will not scan for entrance into Valley Children’s Stadium.



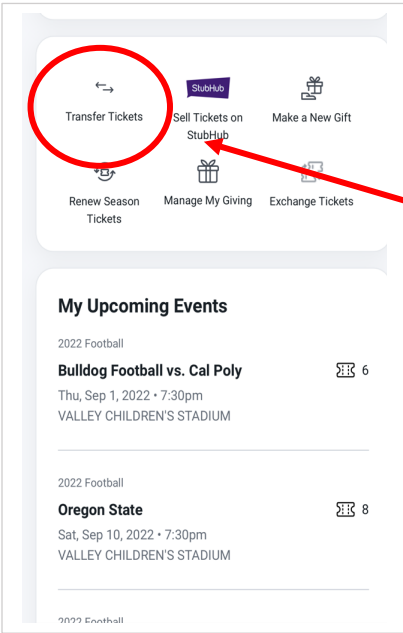
What Wallet Apps looks like on iPhone

Ticket in wallet will have this bar code!

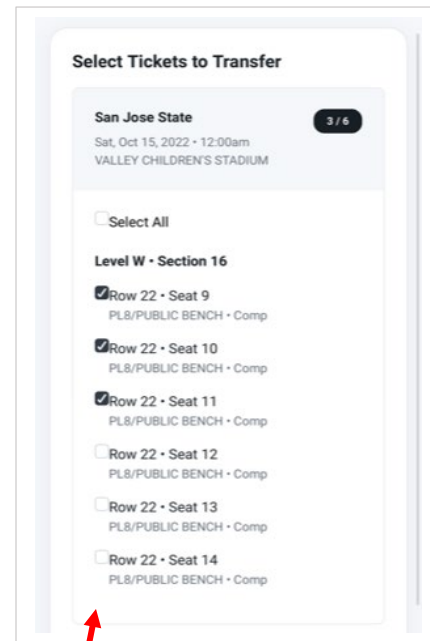
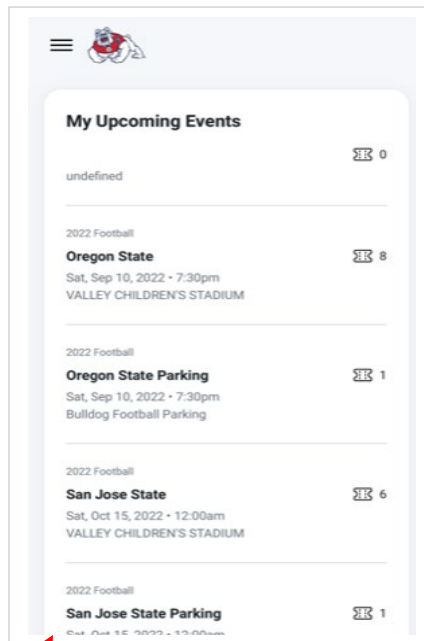


Transferring Tickets

Use the transfer process to deliver your tickets to another person. **IMPORTANT – DO NOT TRANSFER TICKETS TO YOURSELF (USE PROCESS #2 ABOVE TO YOUR ADD TICKETS TO YOUR PHONE).**



Step 1. You can transfer tickets/parking passes for multiple games at the same time to **one person**. You must transfer tickets while logged into your Bulldog Account (NOT your phone’s wallet). On your main account screen tap “Transfer Tickets” and all events you have tickets for will appear.



A. Transferring Tickets for One Game – Select the desired event and check all tickets to transfer. Tap “Continue” and enter the first and last names with either the mobile phone number or email of the person you are transferring to (you can also access your phone contacts to complete this information). Tap “Review Transfer” then tap “Transfer Tickets.”

SELECT ALL TICKETS/PARKING THAT YOU WANT TO TRANSFER for that game!

Select Tickets you would like to transfer then click “Continue”

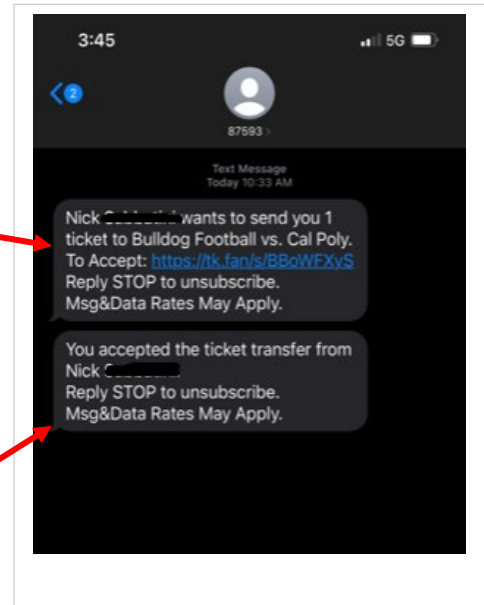
B. Transferring Tickets for Multiple Events – Open the first event and select the seats to transfer and then open any additional events and select seats. Tap “Continue” and enter the first and last names with either the mobile phone number or email of the person you are transferring to (you can also access your contacts to complete this information). Tap “Review Transfer” then tap “Transfer Tickets.”

Transfer Confirmation – When you transfer tickets you will receive a confirmation email and a second email when the transfer has been accepted by the other person. The recipient will receive either a text or email message about accepting the tickets (method is based on how you sent the tickets). These tickets will be removed from your account once they have been accepted by the recipient (until then they are listed as a pending transfer in your account).

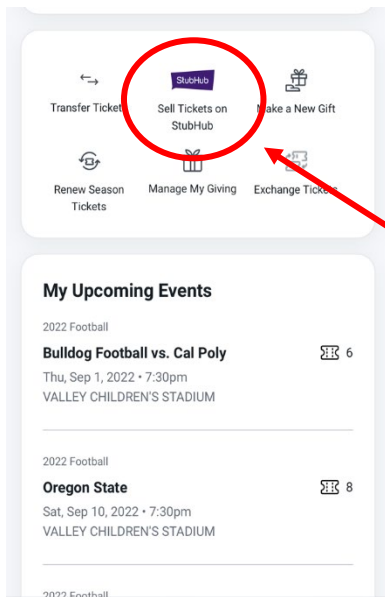
Transfer confirmation example

Transfer Recipient - To receive the tickets the recipient must click the link they were sent and accept the transfer. The recipient then needs to either log into their existing Bulldog Account or create a new account. After they access their account they can then save the tickets to the wallet on their phone. After accepting the tickets the recipient has the option to transfer the tickets at a later date back to the original seat holder or another person.

Transfer Receipt from accepting transfer example



Cancelling a Transfer – If any tickets you transfer are not accepted by the recipient you can cancel the transfer by scrolling to the bottom of your main account screen where any pending transfers are listed. Select the transaction and tap “Cancel Transfer.”



Reselling Tickets – Your Bulldog Account is integrated with StubHub, so you can easily list any unused tickets for sale. To post tickets on sale to StubHub, login to your Bulldog Account and click the StubHub link and follow the instructions.

On the main page of your My Bulldog account!

If you have any issues accessing your Bulldog Account, adding your tickets to your mobile device, or transferring tickets please contact the Bulldog Ticket Office at 559-278-3647, Ext. 1.

